

# **Hi-Tech Repair & Logistics** Cost Effective Repair For Your Technology

DEX offers a variety of after sales repair & logistics solutions that can significantly decrease your downtime. Faster turnaround times, expert engineers and technicians, ISO certification ISO 9001:2000, 13485:2003, 14001, all bundled with additional cost savings, makes DEX the clear choice to handle all your repair & logistics requirements worldwide.

# **Reverse Engineering Expertise & Software Systems** Is What Makes DFX Different

**Repair & Logistics** Services **Returns Management Depot Repair Asset Recovery** Remanufacturing **Contract Manufacturing Advanced Exchange** Warehousing & Distribution Pick, Pack & Ship **Warranty Support Call Centers Transportation Field Service** 

## **Repair Solutions That Work**

DEX's experience plays an integral role in exceeding service requirements while minimizing costs, giving clients the necessary competitive advantage to succeed. DEX's customized, fully integrated repair solutions easily adapt to each client's strategic and tactical business requirements.

#### **ISO** Certifications

DEX maintains ISO 9001:2000, 13485:2003, 14001 certifications with all DEX facilities practicing Six Sigma methodologies. ISO is a family of standards for quality management systems that require the demonstration of continuous improvement.

### **Reverse Engineering** Capabilities

DEX provides reverse engineering solutions for products when component parts required for repair are not readily available or when test procedures and schematics documentation do not exist to create a repair process.





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