



Supply Chain Services Warehousing & Distribution

As leaders in distribution and customized warehouse management solutions, DEX significantly improves clients' competitive market advantage by leveraging distribution channels and increasing product speed-to-market. DEX supports inbound, outbound, and logistics operations in multi-dimensional environments, including value-added services such as repair, kitting, testing, and cross-docking.

What's more, DEX's professional service managers have years of industry experience in all areas of logistics management—enabling DEX to effectively provide world-class customer service and inventory management.

Here's what sets DEX apart from the competition:

- Strategically-located facilities connecting with all transportation modes
- Scaleable and integrated warehousing and repair facilities, providing faster fulfillment and return services at lower costs
- Leveraging skill sets, strategies, technology, and global reach provide efficient services to clients worldwide

State-of-the-Art Warehouse Facilities

To address growing industry needs, DEX created several types of facilities including multi-client operations, dedicated stand-alone locations, and DEXPods (self-contained operational units that function in client-specified locations). DEX's dedicated warehouse facilities around the world use repeatable, documented processes with technologies that optimize labor scheduling and space usage, resulting in cost savings for the client.

Inventory Management Solutions

Upon product arrival in the warehouse, DEX immediately provides on-dock visibility to quantity and status of receipts to the unit and

serial number level. Additionally, DEX provides clients with the highest levels of flexibility, customization, and customer service using strategic logistics planning to postpone some supply chain activities until client demand is established. Using management and strategic logistics planning within DEX's vast supply chain matrix with suppliers and carriers, DEX minimizes warehousing and storage charges and decreases product turn times.

Data Integration and Information Management

OrderVision®, DEX's 24/7 web-enabled tracking and order entry system, provides clients with complete visibility of their products, allowing them to make business decisions based on real-time information. They can also enter, track, update their orders or ascertain product and program status from any location worldwide simply by logging into the system.

DEX Systems provides a scaleable portfolio of industry-leading supply chain solutions that help clients achieve superior business results, including the DEX Warehouse application. DEX Warehouse automates and optimizes inventory management operations for faster transaction processing, increased order accuracy, and superior inventory control. All software applications include

deployment, maintenance, and support as one integrated package. DEX Systems' solutions are interactive front-end extensions to the Oracle e-Business suite with seamless integration—providing cost efficient solutions for all business needs.

Systems Flow

DEX developed a bar code label integration system for inventory and transaction tracking by location, part, and pallet. As product enters the DEX facility, a small bar code label is affixed to the product. This label and client-specified product data, such as serial number, accessory return, physical damage and product comments (good/bad), is entered into DEX's database and available to clients through OrderVision.

DEX's Warehouse Management System (WMS) automatically optimizes the location of products in the warehouse based on activity level, which reduces order-picking time and associated labor costs. Additionally, DEX has flexible user-defined and configured location-based storage controls for all inventory types.

DEX's Operational Performance

- **Pick-and-Pack Fulfillment:** After DEX receives the products, the warehousing staff receives, disassembles, picks products, re-packages in appropriate boxes and ships, per client specifications, including custom label compliance.
- **Cross Docking:** DEX's large staging areas accommodate the unloading and loading of products; inbound materials are sorted and consolidated.
- **Transloading:** DEX's warehouse technicians are experts in transferring shipments from one form of transportation to another and then to DEX's warehouse.
- **Consolidation and De-Consolidation:** When consolidating products, DEX receives, processes, and places products in designated staging areas that meet routing specifications. When deconsolidating, products are moved from the staging area to be shipped.

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